

Faster communication makes for a happy communication!

A leading oil and gas company modernized their material requesting and reviewing process for greater efficiency

The Client

One of Europe's largest exploration and production companies with more than 1500 employees from the Barents Sea to the Bonaparte basin. They also work with thousands of contractors and contractors over a wide range of offshore and onshore locations.

Before the solution

- ▶ Employees would raise manual requests and these requests would be manually reviewed
- ▶ The process was inefficient especially between different disciplines and departments
- ▶ After this, the notification would also take time to reach the relevant decision makers leading to vast delays in organizational processes leading to losses in time and money

Challenges

- ▶ The employees, who are all from a wide range of offshore and onshore locations should be able to be comfortable with the new solution
- ▶ Integrate all the relevant departments to ensure that it is easy and seamless to raise requests with the right departments immediately

Objectives

- ▶ Create a unified solution for a wide range of employees, contractors, and consultants to raise requests from relevant departments
- ▶ Ensure real-time notifications and alerts to ensure that there is no delay in responding to requests for faster processing and better decision-making

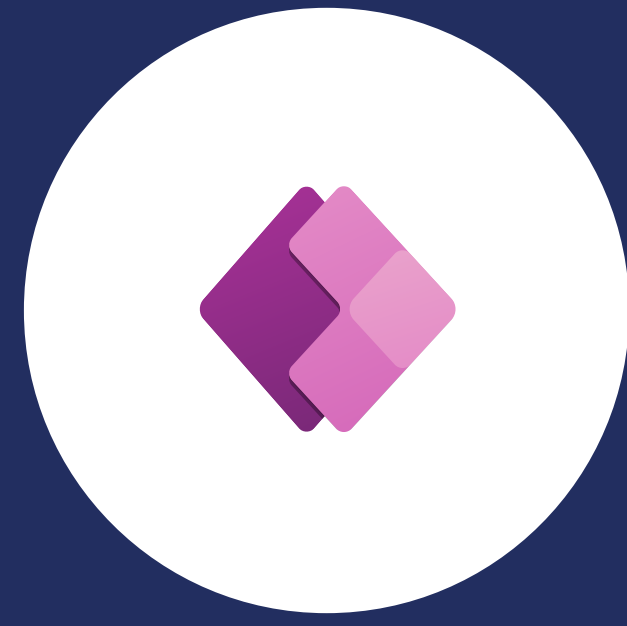
SOLUTION HIGHLIGHTS

Acuvate developed a PowerApps solution that modernized the material request process for different disciplines with options to notify relevant users

When a Material Master Request (MMR) is realized from the application, there would also be immediate notifications and alerts to all the relevant users with real time status of the materials.

- ▶ Users can use these PowerApps forms to raise a request for required material
- ▶ They can also copy existing requests and raise it as new request in the system
- ▶ Admins and additional recipients get automatic notification for all raised requests
- ▶ On request status change, the requestor and the relevant departments are notified
- ▶ Reviewers can add comments which is only visible to other reviewers for confidentiality and security
- ▶ Admins can edit a request before the process is marked completed

TECHNOLOGIES EMPLOYED



Microsoft PowerApps



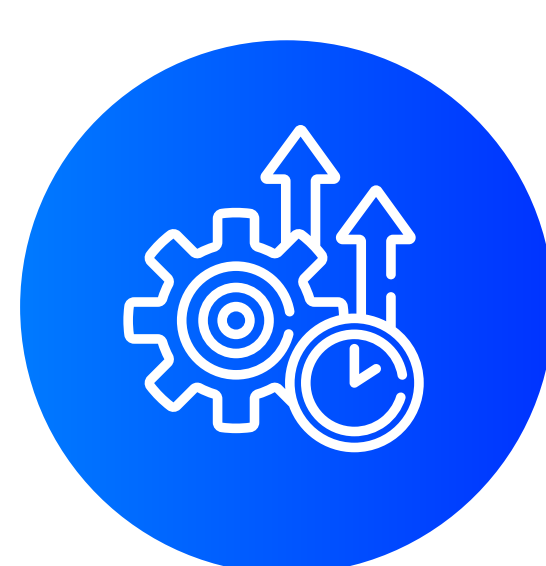
Microsoft Flows



SharePoint Online

Results

Acuvate leveraged Microsoft Power Platforms to develop a customized solution for customer's SAP Material Master Request which automates the whole process of reviewing and providing materials across the organization by various departments. With real-time requests, status updates, notifications, and other features, the client is delighted with the solution.



Improved productivity



Saved time



Reduced effort