

Canada's leading community health care provider ensured the well-being & safety of frontline workers with FitForWork App built by Acuvate

THE CLIENT

One of the largest integrated community healthcare network in Canada with 250 facilities that employ thousands of primary and allied healthcare staff and professionals. It provides rehabilitation services, home health services, telehealth services, and specialized community services through care givers including physiotherapists, occupational therapists, registered massage therapists, kinesiologists, chiropractors, speech-language pathologists, psychologists, physicians, nurses, caregivers, dietitians, and behaviour therapists.



BEFORE THE SOLUTION

- Operations were impacted during the initial stages of the pandemic, especially given how the caregivers were at risk
- Patients could visit for consultations and therapy earlier, but could not do so post-pandemic with lockdowns and social distancing

CHALLENGES

- Operations management had to be updated for the new normal
- Ensure total compliance with pandemic regulations without affecting business continuity
- Track employee health and well-being, especially given the high risks
- Help frontline workers schedule their visits to patient with complete safety

OBJECTIVES







- Develop a comprehensive application to address business management requirements
- Deploy as quickly as possible to protect and empower the Frontline workers.

SOLUTION

After a detailed study of the requirements, the Acuvate team developed a quick but customized solution. FitForWork, an application built on the Microsoft Power Platform has been designed with end-to-end components, including a health tracker where employees update their current health information.

This made it easier to track the critical health chain or employee well-being in the organization, as well as enabling them to schedule their visits to the patients. The app also includes health and safety tools for HR and facility managers, personal tools for individual employees, and case management tools for health and safety leaders.

Features

-  Book a visit to a patient
-  Employee E-pass generation – The admin app included the QR reader, which would update the organization about the location of each employee at the healthcare center
-  Entry validation with health checks – Employee health checks were carried out at entry points, so it is regularly measured and updated
-  Configure slot availability and help employees reserve the limited seats as required by social distancing
-  Province specific rules and regulations
-  Vaccination Module

TECHNOLOGIES EMPLOYED



RESULTS

Acuvate developed and deployed the solution within 4 weeks which helped in ensuring the health of frontline workers, facilitating business continuity for all the stakeholders, as well as adhering total compliance to social distancing and lockdown norms. The cost-effective solution has been very effective in ensuring frontline workers and employee safety.

FitForWork App deployment in **4 weeks**

Cost effective Solution

FitForWork App **ensured frontline workers and employee safety**